LIFETIME WINDOW WARRANTY
REGISTRATION CERTIFICATE

This card is to be completed, signed by both Property Owner and Dealer at time of installation, and returned to:

Ply Gem Windows
Warranty Registration Data Center
PO Box 110100
Pittsburgh, PA 15232-0600

Date of Installation ________________________
Property Owner’s Name __________________________________________
Address __________________________ City __________ State ________ Zip _________
The Property Owner named above has purchased Ply Gem Windows windows and is entitled to protection under our Lifetime Limited Warranty.

Windows were purchased from: Name _______________________________________
City __________________________________ State ________ Zip ______________
Original Invoice# __________

The claim must be made within 30 days after the product failure occurred. Ply Gem Windows reserves the right to inspect any product that is the subject of a warranty claim before honoring the claim.

Describe the product and nature of the product failure, and include the following information:  _______________________
___________________________________________________
___________________________________________________
___________________________________________________
Date of purchase:  __________________________________
Dealer and place of purchase:  __________________________
___________________________________________________
Date of Installation:  __________________________________
Property Owner:  _____________________________________
___________________________________________________
Address: _____________________________________
_____________________________________________
_____________________________________________
_____________________________________________
The claim must be made within 30 days after the product failure occurred. Ply Gem Windows reserves the right to inspect any product that is the subject of a warranty claim before honoring the claim.

HOW TO FILE A CLAIM

To make a warranty claim under any of the above warranties, write to:

Ply Gem Windows
Warranty Registration Data Center
PO Box 110100
Pittsburgh, PA 15232-0600

Describe the product and nature of the product failure, and include the following information:

Date of purchase:  __________________________________
Dealer and place of purchase:  __________________________
___________________________________________________
Date of installation:  __________________________________
Property Owner:  _____________________________________
___________________________________________________
Address: _____________________________________
_____________________________________________
_____________________________________________
_____________________________________________

Ply Gem Windows: 1-888-975-9436

The warranty for Ply Gem Windows’ replacement windows and patio doors is limited to the original consumer-purchaser, as defined above, who purchased and installed the windows and door products. The warranty applies to products purchased from Ply Gem and that have been properly installed, and shall be in effect only when the product is initially installed and shall continue for a period of ten (10) years from the date of initial installation. The warranty is non-transferable and may not be assigned.

Warranty Coverage Schedule:

- **B. Factory Applied Painted Exterior Colors:** Excessive fading and uneven weathering, from the original date of manufacture, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 5,000 feet ASL.

- **C. Insulating Glass Unit (IGU):** Condensation on any external glass or frame surfaces is due to normal deterioration; accident; misuse; abuse; contact with corrosive or abrasive products, natural or chemical solvents or other harmful chemicals; neglect; mishandling; normal deterioration; accident; misuse; abuse; contact with corrosive or abrasive products, natural or chemical solvents or other harmful chemicals; neglect; mishandling; normal deterioration; accident; misuse; abuse; contact with corrosive or abrasive products, natural or chemical solvents or other harmful chemicals; neglect; mishandling.

- **D. Glass Quality and Breakage:** Glass stress, scratches, and spots for two (2) years from the original date of manufacture. Fixations shall be replaced only if caused by breaks, natural or chemical solvents or other harmful chemicals; neglect; mishandling.

- **E. Hardware and Insect Screens:** Failure or breakage of locks, balances and handle sets under normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.

- **F. Factory Installed Window Screens:** Failure or breakage of window screens due to normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.

- **G. Hardware and Insect Screens:** Failure or breakage of locks, balances and handle sets under normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.

- **H. Hardware and Insect Screens:** Failure or breakage of locks, balances and handle sets under normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.

- **I. Hardware and Insect Screens:** Failure or breakage of locks, balances and handle sets under normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.

- **J. Hardware and Insect Screens:** Failure or breakage of locks, balances and handle sets under normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.

- **K. Hardware and Insect Screens:** Failure or breakage of locks, balances and handle sets under normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.

- **L. Hardware and Insect Screens:** Failure or breakage of locks, balances and handle sets under normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.

- **M. Hardware and Insect Screens:** Failure or breakage of locks, balances and handle sets under normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.

- **N. Hardware and Insect Screens:** Failure or breakage of locks, balances and handle sets under normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.

- **O. Hardware and Insect Screens:** Failure or breakage of locks, balances and handle sets under normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.

- **P. Hardware and Insect Screens:** Failure or breakage of locks, balances and handle sets under normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.

- **Q. Hardware and Insect Screens:** Failure or breakage of locks, balances and handle sets under normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.

- **R. Hardware and Insect Screens:** Failure or breakage of locks, balances and handle sets under normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.

- **S. Hardware and Insect Screens:** Failure or breakage of locks, balances and handle sets under normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.

- **T. Hardware and Insect Screens:** Failure or breakage of locks, balances and handle sets under normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.

- **U. Hardware and Insect Screens:** Failure or breakage of locks, balances and handle sets under normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.

- **V. Hardware and Insect Screens:** Failure or breakage of locks, balances and handle sets under normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.

- **W. Hardware and Insect Screens:** Failure or breakage of locks, balances and handle sets under normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.

- **X. Hardware and Insect Screens:** Failure or breakage of locks, balances and handle sets under normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.

- **Y. Hardware and Insect Screens:** Failure or breakage of locks, balances and handle sets under normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.

- **Z. Hardware and Insect Screens:** Failure or breakage of locks, balances and handle sets under normal usage and exposure to normal wear and tear, and Ply Gem Windows makes no warranty and will have no responsibility with respect to any installation over 7,000 feet ASL.